

Column 1	Are you a current Cornwall Libraries Member?	Did you know that Saltash has a Library Hub and Community space?	If yes, how often do you visit?	Which of the following services did you know we offer?	How have you personally used the Library Hub? (Tick all that apply)	What would make you more likely to visit or use the Library Hub?	How important is it to have a vibrant Library and Community Hub in Saltash?	And the reasons why:	What new services, events, or facilities would you like to see?	And the reasons why
1	Yes	No	I don't currently visit	Books and other media;Free Wi-Fi and computer use;Children's activities and Storytime;Events, talks, and workshops;Study and quiet spaces ;Photocopying ;Free online resources (BorrowBox, Press Reader, Transparent	Never visited	Knowing where it was. I know where the library is but not the 'Hub'	Somewhat important	To be part of the Saltash community	Interesting talks by interesting people	To create interest in the local library and it's many uses
2	No	Yes	I don't currently visit	Books and other media;Free Wi-Fi and computer use;Children's activities and Storytime;Study and quiet spaces	Visited a good few years ago	At age 90 my more active interests and hobbies are now curtailed as the proximity of the library to my home will enable me to explore interests at the hub.	Very important			
3	Yes	Yes	Monthly	Books and other media;Free Wi-Fi and computer use;Children's activities and Storytime;Events, talks, and workshops;Study and quiet spaces ;Photocopying ;Cornwall Council signposting services ;Meeting / community space hire ;Free online resources (BorrowBox, Press Reader, Transparent Languages etc)	Borrowing books/media ;Using computers or Wi-Fi ;Relaxing/social use	Less reading books at home! I have a huge pile to read and recently added audiobooks on BorrowBox too	Very important	Very important for the community as a whole. For young children and their carers, older people to meet up, community information and events. Is a age friendly and safe space for people to meet, of all ages and abilities. Swapping information and helpful advice.	Possible drinks. Tea and coffee but only downstairs. Important health updates- recently discovered breakthroughs etc- events and brochures.	Extra revenue for the library but do drinks and books mix safely?
4	Yes	Yes	Monthly	Books and other media;Free Wi-Fi and computer use;Children's activities and Storytime;Events, talks, and workshops;Photocopying ;Free online resources (BorrowBox, Press Reader, Transparent Languages etc)	Borrowing books/media ;Using computers or Wi-Fi ;Photocopying ;Relaxing/social use ;Book group	A local or national newspaper- a physical copy not online.	Very important	Helped with children having access to books, group activities e.g. lego club, music man, story time. All important for future development and helps people who live on their own to socialise and helps mental health.	Saltash Library does lots already.	
5	Yes	Yes	Weekly	Books and other media;Free Wi-Fi and computer use;Children's activities and Storytime;Events, talks, and workshops;Study and quiet spaces ;Photocopying ;Cornwall Council signposting services ;Meeting / community space hire ;Free online resources (BorrowBox, Press Reader, Transparent Languages etc) ;Talks	Borrowing books/media ;Attending events ;Using computers or Wi-Fi ;Studying or working ;Photocopying ;Relaxing/social use	Small cafe and a public toilet.	Very important	A meeting place where information is given and what's on posters.	Talks and interactions with authors. Maybe light supper to make an evening outing. Short films with a message.	A place to visit early evening time.
6	Yes	Yes	Weekly	Books and other media;Free Wi-Fi and computer use;Children's activities and Storytime;Events, talks, and workshops;Study and quiet spaces ;Photocopying ;Free online resources (BorrowBox, Press Reader, Transparent Languages etc)	Borrowing books/media ;Attending events ;Photocopying	More varied activities/ clubs	Very important			
7	Yes	Yes	Weekly	Free Wi-Fi and computer use;Photocopying	Borrowing books/media ;Attending events ;Using computers or Wi-Fi ;Photocopying	Free coffee and cake	Somewhat important		Coffee bar	
8	Yes	Yes	Weekly	Books and other media;Free Wi-Fi and computer use;Children's activities and Storytime;Events, talks, and workshops;Study and quiet spaces ;Photocopying ;Cornwall Council signposting services ;Meeting / community space hire ;Free online resources (BorrowBox, Press Reader, Transparent Languages etc)	Borrowing books/media ;Attending events ;Using computers or Wi-Fi ;Studying or working ;Photocopying ;Relaxing/social use	Coffee machine and toilet facilities	Very important	The library is used by all age groups and offers a safe warm place to socialise, use the books, computers etc. It is a safe welcoming vibrant place that is important to the townspeople		
9	Yes	Yes	Weekly	Books and other media;Free Wi-Fi and computer use;Children's activities and Storytime;Events, talks, and workshops;Study and quiet spaces ;Photocopying ;Cornwall Council signposting services ;Meeting / community space hire ;Free online resources (BorrowBox, Press Reader, Transparent Languages etc)	Borrowing books/media ;Attending events ;Using computers or Wi-Fi ;Studying or working ;Photocopying ;Relaxing/social use	More presentations/ events	Very important	It is the only facility I know of in Saltash that is open most of the day most of the week.Mention must be made of the truly exceptional staff- all of them. I have never come across better- Friendly, professional, always willing to help and nothing is too much trouble. 11/10!	More events for the public	Because it would make it more vibrant and useful.
10	Yes	Yes	Rarely	Books and other media;Free Wi-Fi and computer use;Children's activities and Storytime;Events, talks, and workshops;Study and quiet spaces ;Photocopying ;Cornwall Council signposting services	Borrowing books/media	More low cost activities/crafts, groups, exhibitions, community groups to try new hobbies and form new friendships.	Very important	A meeting place for the whole community offering a wide range of activities, exhibitions etc.	Cafe if room- to attract people to the library to form friendships and be a part of the community as well as using the various resources already on offer.	A welcoming space for all. A variety of groups offering social meeting and new activities, either at low cost or free.

11	Yes	Yes	Weekly	Books and other media;Free Wi-Fi and computer use;Children's activities and Storytime;Photocopying ;Cornwall Council signposting services	Borrowing books/media	Toilet facilities would be amazing (especially when visiting with a toddler) A better selection of books to borrow, many of the books I search for are not at a library at all.	Very important	Fantastic resource for all ages. Helps many with access to council services as well as wi-fi and computers. Also great to keep children reading in the age of technology.	Toilets. Children's weekend activities advertised better.	Would make the visit more comfortable especially with children.
12	Yes	Yes	Weekly	Books and other media;Free Wi-Fi and computer use;Children's activities and Storytime;Events, talks, and workshops;Study and quiet spaces ;Photocopying ;Cornwall Council signposting services ;Free online resources (BorrowBox, Press Reader, Transparent Languages etc)	Borrowing books/media ;Attending events		Very important			
13	Yes	Yes	Weekly	Books and other media;Free Wi-Fi and computer use;Children's activities and Storytime;Events, talks, and workshops;Study and quiet spaces ;Photocopying ;Cornwall Council signposting services ;Meeting / community space hire ;Free online resources (BorrowBox, Press Reader, Transparent Languages etc)	Borrowing books/media ;Attending events ;Relaxing/social use ;I like to borrow books and talking books. I have attended events and talks and enjoyed them and displays. I have used the Transparent Languages course.	I really cannot think of anything. I think the book selection is very good especially the excellent well stocked children's section. I enjoy coming and all the staff are so welcoming, helpful and professional.	Very important	The librar yoffers a friendly, bright and warm place for people of all ages, abilities and interests and is a very necessary and important place. Practical help and access to technology available.	I suppose a toilet for public use would be a good enhancement.	For the older person and younger children (and everyone) toilet facilities on site would be very useful.
14	Yes	Yes	Weekly	Books and other media;Free Wi-Fi and computer use;Children's activities and Storytime;Events, talks, and workshops;Study and quiet spaces ;Photocopying ;Cornwall Council signposting services	Borrowing books/media ;Attending events ;Studying or working ;Photocopying	Nothing really. The staff are all extremely welcoming and there is a very pleasant atmosphere. The library has a good selection of books and the children's section is particularly well equipped.	Very important	It is essential for the town to have a warm space to meet friends etc. as well as borrowing books.	I feel that this facility ticks all the boxes, but maybe some toilets would be useful.	
15	Yes	Yes	Weekly	Books and other media;Free Wi-Fi and computer use;Children's activities and Storytime;Events, talks, and workshops;Study and quiet spaces ;Photocopying ;Free online resources (BorrowBox, Press Reader, Transparent Languages etc)	Borrowing books/media ;Attending events ;Using computers or Wi-Fi ;Photocopying ;Relaxing/social use	Toilet facilities and drinks/refreshments.	Very important	Social interaction and keeping up to date.		
16	No	Yes	Weekly	Meeting / community space hire	Relaxing/social use		Very important	Meeting new people and engaging activities with people similar ages.		
17	Yes	Yes	Weekly	Books and other media;Free Wi-Fi and computer use;Children's activities and Storytime;Events, talks, and workshops;Study and quiet spaces ;Photocopying ;Free online resources (BorrowBox, Press Reader, Transparent Languages etc)	Borrowing books/media ;Attending events ;Photocopying ;Relaxing/social use	Toilet facilities, drinks and refreshments like tea and coffee.				
18	Yes	Yes	Weekly	Books and other media;Free Wi-Fi and computer use;Children's activities and Storytime;Events, talks, and workshops;Study and quiet spaces ;Photocopying ;Free online resources (BorrowBox, Press Reader, Transparent Languages etc)	Borrowing books/media ;Attending events ;Using computers or Wi-Fi ;Studying or working ;Photocopying ;Relaxing/social use	Proper toilet facilities and drinks vending(including decaf)	Very important	Focal point accessible by public transport, close to other important facilities eg. doctors and leisure center.	Toilets and drinks facilities.	Library more likely to be used if personal comfort requirements are catered for.
19	Yes	Yes	Weekly	Books and other media;Free Wi-Fi and computer use;Children's activities and Storytime;Events, talks, and workshops;Study and quiet spaces ;Photocopying	Borrowing books/media ;Photocopying		Very important		Tea, coffee and toilets.	
20	Yes	Yes	Weekly	Books and other media;Free Wi-Fi and computer use;Children's activities and Storytime;Events, talks, and workshops;Study and quiet spaces ;Photocopying ;Cornwall Council signposting services ;Meeting / community space hire ;Free online resources (BorrowBox, Press Reader, Transparent Languages etc)	Attending events ;Photocopying ;Relaxing/social use ;attending local weekly group	Toilets and refreshments machine facility.	Very important	Makes a more cohesive community fostering better local links.	Possibly later closing times for working families.	
21	Yes	Yes	Weekly	Books and other media;Free Wi-Fi and computer use;Children's activities and Storytime;Events, talks, and workshops;Study and quiet spaces	Borrowing books/media ;Attending events	Better marketing.	Very important	The children I look after benefit greatly from seeing other children reading books and singing songs.	Something on Wednesdays	I work with 9 children each day i'd bring.
22	Yes	No	Weekly	Free Wi-Fi and computer use;Children's activities and Storytime;Events, talks, and workshops;Photocopying			Very important	I feel Saltash Library is key in helping young minds develop through story, music and books.		
23	No	Yes	Weekly	Children's activities and Storytime;Events, talks, and workshops	Attending events	Music Man continuing and more baby events.	Very important	Brings people together		

24	Yes	Yes	Weekly	Books and other media;Free Wi-Fi and computer use;Children's activities and Storytime;Photocopying	Borrowing books/media ;Attending events ;Photocopying		Very important		Public toilet, baby changing facilities. Baby soft play sessions, bigger area for Music Man as he is very popular and the children adore him.	Would like baby sessions in a safe and welcoming environment.
25	Yes	Yes	Weekly	Books and other media;Free Wi-Fi and computer use;Children's activities and Storytime;Events, talks, and workshops;Study and quiet spaces ;Photocopying ;Cornwall Council signposting services	Borrowing books/media ;Attending events	More activities and open on Wednesdays.	Very important	Community venue	Craft activities in holidays	
26	No	No	Weekly	Books and other media;Free Wi-Fi and computer use;Children's activities and Storytime;Study and quiet spaces ;Photocopying	Attending events ;Music Man		Very important	For creating a space for families and children	More marketing on What's on and baby changing facilities.	I don't know what is on at the library and where to find this information.
27	No	No	I don't currently visit	Children's activities and Storytime	Never visited	More baby groups	Very important	For young people to access.	Baby changing unit	Attend Music Man
28	Yes	Yes	Weekly	Books and other media;Free Wi-Fi and computer use;Children's activities and Storytime;Events, talks, and workshops;Study and quiet spaces ;Photocopying ;Free online resources (BorrowBox, Press Reader, Transparent Languages etc)	Borrowing books/media ;Attending events ;Studying or working	We like to attend the children's activities. Some after school times would be great.	Very important	It is good to get children in to discover their love for reading and a nice space for people to meet.		
29	Yes	Yes	Weekly	Books and other media;Free Wi-Fi and computer use;Children's activities and Storytime;Events, talks, and workshops;Study and quiet spaces ;Photocopying ;Cornwall Council signposting services ;Meeting / community space hire ;Free online resources (BorrowBox, Press Reader, Transparent Languages etc)	Borrowing books/media ;Attending events ;Using computers or Wi-Fi ;Photocopying ;For printing and advice on IT	Nothing is it already so welcoming, friendly, helpful staff. Lovely space.	Very important	It is a lifeline, especially in the winter. Safe space perks me up when I pop in!		
30	No	No	I don't currently visit	Books and other media;Free Wi-Fi and computer use	Relaxing/social use	Silent reading evenings. Chatting with like minded people.	Very important	To converse with a diverse group of people reading improves your mental health furthering your knowledge and learning more about the world.	I would like to have more books on art history (my major) and to have events to meet people who enjoy reading.	
31	No	No	I don't currently visit	Books and other media;Free Wi-Fi and computer use;Children's activities and Storytime;Photocopying ;Cornwall Council signposting services	Never visited	A nice space to meet friends for coffee while enjoying the facilities.	Somewhat important	Great to have a community space.	Facilities for the homeless, a warm safe space	As above.
32	No	Yes	I don't currently visit	Books and other media;Free Wi-Fi and computer use;Children's activities and Storytime	Never visited	I live in Plymouth and my bus to get to Saltash (no. 71) only runs every 1 1/4 hours. If that were more frequent, I would definitely visit the Saltash Library as I don't have one near me.	Very important	To bring the community together.	A cafe would be nice or just a tea/ coffee bar	
33	No	Yes	I don't currently visit	Books and other media;Children's activities and Storytime	Never visited		Very important		Coffee shop and craft fair	To encourage more people to come in and use new and existing facilities
34	No	Yes	I don't currently visit	Books and other media;Study and quiet spaces	Never visited	A coffee shop facility perhaps. A craft fair featuring crafts/ items made by local folk.	Very important	Although I currently don't use this facility I think it is very important for others.	Regular craft/makers fair.	We live less than a 5 min walk away and never use this facility. I think that is down to us and not what you offer. Perhaps more awareness/social media activity from the library would help to remind us what a great facility it is.
35	Yes	Yes	Weekly	Books and other media;Free Wi-Fi and computer use;Children's activities and Storytime;Events, talks, and workshops;Study and quiet spaces ;Free online resources (BorrowBox, Press Reader, Transparent Languages etc)	Borrowing books/media ;Attending events	Talk on breast cancer and prostate cancer with a display. Highlight when it is breast cancer awareness month. World book day in March-Costume swap. Homeless rail- coats, gloves, warm jumpers & hats.	Very important	Staff providing an excellent service, people at the Valuation day had travelled from Plymouth & St Austell.	Very popular valuation day 23/1/26 could we have more of these please? Staff kindly provided tea and biscuits as they saw a queue forming. Would the Post Office staff kindly give a talk on services available-how you can cash money etc. A local solicitor talk would also provide people with insight into wills, probate, care home fees, probate, inheritance tax.	The presentation by Waitrose explaining healthy living was very interesting, could we have a repeat please? Our granddaughter doesn't live locally but we see the crafts events & the care and attention given by staff is outstanding. Would local organisations like the WI & U3A like to have a presentation day or someone else like Newells Travel hold a display.

36	Yes	Yes	Weekly	Books and other media;Free Wi-Fi and computer use;Children's activities and Storytime;Events, talks, and workshops;Study and quiet spaces ;Photocopying ;Cornwall Council signposting services ;Meeting / community space hire ;Free online resources (BorrowBox, Press Reader, Transparent Languages etc)	Borrowing books/media	Cafe, toilets and sofa and tables for use.	Very important			
37	Yes	Yes	Weekly	Books and other media;Free Wi-Fi and computer use;Children's activities and Storytime;Events, talks, and workshops;Free online resources (BorrowBox, Press Reader, Transparent Languages etc)	Borrowing books/media ;Attending events	I am interested in foreign language learning	Very important	It is important young people get used to using a library. A library is where ideas can be addressed.	Could some health visitors run an event offering blood pressure check as an example	People wander through life frequently unaware of underlying health issues.
38	Yes	Yes	Weekly	Books and other media;Study and quiet spaces ;Free online resources (BorrowBox, Press Reader, Transparent Languages etc)	Borrowing books/media ;Studying or working	Better bus service	Very important	Not everyone can afford to buy books. It is a very social space.		
39	Yes	Yes	Monthly	Books and other media;Free Wi-Fi and computer use;Children's activities and Storytime;Photocopying ;Free online resources (BorrowBox, Press Reader, Transparent Languages etc)	Borrowing books/media	Knowing when the 'quiet' times are.	Very important		Jisaw librayr. In Bristol, I went to a library that you can access when it is unmanned after an initial induction and proof of address thought that was an excellent idea.	More available to the public.
40	Yes	Yes	Monthly;Weekly	Books and other media;Children's activities and Storytime;Events, talks, and workshops;Photocopying ;Cornwall Council signposting services	Borrowing books/media ;Attending events	Maybe more of a turnover of books.	Very important	A vital social centre as well as opportunity, especially for the retired and those living alone, to obtain reading matter.	More author talks, literary talks and perhaps drama activities.	Increase the social use of the building and encourage interest in new authors.
41	Yes	Yes	Weekly	Books and other media;Free Wi-Fi and computer use;Children's activities and Storytime;Events, talks, and workshops;Study and quiet spaces ;Photocopying ;Cornwall Council signposting services ;Meeting / community space hire ;Free online resources (BorrowBox, Press Reader, Transparent Languages etc)	Photocopying	Toilets and tea making.	Very important			
42	Yes	Yes	Rarely	Books and other media;Free Wi-Fi and computer use;Children's activities and Storytime;Events, talks, and workshops;Study and quiet spaces ;Photocopying ;Cornwall Council signposting services ;Meeting / community space hire ;Free online resources (BorrowBox, Press Reader, Transparent Languages etc)	Borrowing books/media ;Attending events ;Using computers or Wi-Fi ;Photocopying ;Relaxing/social use	Coffee and tea facilities	Very important	Essential for the community- it's activities and socialising.	Sorry, no idea at the moment.	
43	Yes	Yes	Weekly	Books and other media;Free Wi-Fi and computer use;Children's activities and Storytime;Cornwall Council signposting services	Borrowing books/media ;Attending events ;Crafts	The children's events and craft sessions, adult events etc	Very important	Encourage learning, thinking etc. A place for everyone in the community- every age.	Could light refreshments and drinks be a good idea? Small banking hub. Booked talks paid for beforehand at set price held upstairs.	Possibly it is combined at the Liskeard library along with teaching the computer.
44	Yes	Yes	Daily	Books and other media;Free Wi-Fi and computer use;Children's activities and Storytime;Events, talks, and workshops;Study and quiet spaces ;Photocopying ;Meeting / community space hire ;Free online resources (BorrowBox, Press Reader, Transparent Languages etc) ;Blood pressure monitors	Borrowing books/media ;Attending events ;Studying or working ;Photocopying ;Relaxing/social use ;Community information and advice (register/listing of local plumber, tradesmen etc.)	Public toilet within the building.	Very important	A place to which people of all ages, interests, needs and abilities can come to work/ look for help in getting work. get advice/ ideas, meet others to share with, including books they enjoy, play games, do jigsaws and write together.	How about a talk on hearing and sign language? Toilets please. A project producing a library 'fanzine' in print or online or both (art, poetry, interviews)	Could we perhaps work with the arts university/community centres in Saltash and Plymouth. And collaborate with the Heritage Museum?
45	Yes	Yes	Weekly	Books and other media;Free Wi-Fi and computer use;Children's activities and Storytime;Events, talks, and workshops;Study and quiet spaces ;Photocopying ;Cornwall Council signposting services ;Meeting / community space hire ;Free online resources (BorrowBox, Press Reader, Transparent Languages etc)	Borrowing books/media ;Attending events ;Using computers or Wi-Fi ;Studying or working ;Photocopying ;Creative writing group monthly since 2023	The rain has put me off over the winter and the bus service is not very reliable.	Very important	It is a public space everyone in Saltash is entitled to use for free. There are several other community centres in the town, I really think the existing mix is best and to be kept as it is. Taking the books out of the library or destroying the store at Truro would be a big mistake.	I probably should use Press Reader more than I do. Access online is important. Ask children what they want? No use expecting them to use encyclopedias that are no longer there.	Probably best to think of a bridge from digital technology which is quick but superficial to the challenge of reading books. I dread the thought of a 'woke' committee in Truro deciding to get rid of the books in the county store because they are a) expensive to maintain b) grubby c) embody wrong values d) don't conform to current ideas of quota culture eg not 50% books by women e) not enough people read them as far as I am concerned those are reasons to keep them, but I sense the fear of the committee members, nervously giving one

46	Yes	Yes	Monthly	Books and other media;Children's activities and Storytime;Free online resources (BorrowBox, Press Reader, Transparent Languages etc)	Borrowing books/media ;Attending events	Cafe to sit in and enjoy the book I checked out	Very important	Free way for everyone to access books. Slo the activities on a school holiday give you something to do as well.	cafe service would be nice. Would be lovely to get a bit of cake and a hot drink whilst reading a bit of the book i just checked out.	It's hard to read at home with children and would be nice to have a quiet area to read just a bit each week whilst waiting to pick them up.
47	Yes	No	I don't currently visit	Books and other media;Free Wi-Fi and computer use;Children's activities and Storytime;Study and quiet spaces ;Photocopying	Borrowing books/media	More children activities	Very important	So the children can borrow books to read and have a place to visit	Things for children	Not much in Saltash for children
48	Yes	Yes	Rarely	Books and other media;Events, talks, and workshops;Cornwall Council signposting services ;Free online resources (BorrowBox, Press Reader, Transparent Languages etc)	Borrowing books/media ;Attending events		Very important	Books and reading are important, also people who may not see other people can use the space to sit and use the space to sit and speak to staff and others.		
49	Yes	Yes	Rarely	Books and other media;Free Wi-Fi and computer use;Events, talks, and workshops;Study and quiet spaces ;Children's activities and Storytime;Cornwall Council signposting services ;Meeting / community space hire	Borrowing books/media ;Attending events ;Studying or working ;Photocopying ;Relaxing/social use	More social events during the day	Very important	It is vital for children to develop a love of book, reading and storytelling for the older generation it is a comfortable space to enjoy knitting, reading, computer use and support.	Digital support, photography and form filling etc.	Less forms are available, assume everyone can access the digital world. New developments can leave some behind and list.
50	No	Yes	I don't currently visit	Books and other media;Children's activities and Storytime;Free Wi-Fi and computer use;Events, talks, and workshops;Study and quiet spaces ;Photocopying ;Cornwall Council signposting services ;Meeting / community space hire ;Free online resources (BorrowBox, Press Reader, Transparent Languages etc)	Borrowing books/media ;Attending events ;Using computers or Wi-Fi ;Relaxing/social use	Better opening times, later evening and weekend to fit around 8am - 5pm working pattern	Somewhat important		Better opening times	I cannot visit during the week and the hours at the weekends do not always suit my travel into town.
51	Yes	Yes	Monthly	Books and other media;Free Wi-Fi and computer use;Children's activities and Storytime;Events, talks, and workshops;Study and quiet spaces ;Photocopying	Borrowing books/media ;Attending events ;Photocopying ;Relaxing/social use	More likely to use the library with coffee	Very important	Meeting people and access to books.	More recent books	A new book can take a long time to access, waiting lists for books don't work. More copies of popular titles.
52	Yes	Yes	Rarely	Children's activities and Storytime;Study and quiet spaces	Never visited	I know I will be using this service a lot more when I a bit older	Very important	In my view A library is essential for the community as a hub. It could be used more for social prescribing and also services such as weight management, sensory loss management and mental health support. It's the space and accessibility that would make this achievable (I know it s a library but nowadays everything has to be multifunctional and in this case for the community	A little bit more on accessibility	My very elderly uncle (not from Saltash) is severely hearing impaired...the fact that library's in general have a history of being quiet it's really puts him off going which is a shame.....library's, in my view, need to think carefully about accessibility for conditions non visible, there should be clear written or visual signs for absolutely everything, maybe a screen with running information on for those who can't hear properly clearly/explaining how to take a book out and what to do, maybe an app pertinent to that particular library to sign up to to help make
53	Yes	Yes	I don't currently visit	Books and other media;Free Wi-Fi and computer use;Children's activities and Storytime;Events, talks, and workshops;Study and quiet spaces	Borrowing books/media ;Using computers or Wi-Fi ;Studying or working	Baby groups, book club, better study space. A toilet we can use that is not staff only.	Very important	Free access to books and online	Toilets	We can't currently use the toilet onsite and have to go the Leisure Centre.
54	Yes	Yes	Monthly	Books and other media;Free Wi-Fi and computer use;Children's activities and Storytime;Events, talks, and workshops;Study and quiet spaces ;Photocopying ;Cornwall Council signposting services ;Free online resources (BorrowBox, Press Reader, Transparent Languages etc)	Borrowing books/media ;Attending events ;Relaxing/social use	Coffee and tea available	Very important	Important for future learning for our children.		
55	Yes	Yes	Weekly	Books and other media;Free Wi-Fi and computer use;Study and quiet spaces	Borrowing books/media ;Studying or working	The value of the resources there.	Very important	A vibrant and functional library will be instrumental to students and those who value it. That's my Reason.	AI robots	AI is not getting into virtually everything in life. It would be bad to have it added to the library
56	Yes	Yes	Monthly	Books and other media;Free Wi-Fi and computer use;Children's activities and Storytime;Events, talks, and workshops;Study and quiet spaces ;Photocopying ;Meeting / community space hire	Borrowing books/media ;Using computers or Wi-Fi ;Photocopying ;Relaxing/social use	It works for me as it is.	Very important	People like to read, and reserve new books, also interact with other people on a daily basis, very important to have a local library/hub for O.A.Ps, knowing they have somewhere local to visit.	I am not sure, I am happy as it is.	A lot of people use the library in different ways and I'm happy with the way I use it.

57	Yes	Yes	Weekly	Books and other media;Free Wi-Fi and computer use;Events, talks, and workshops;Children's activities and Storytime;Study and quiet spaces ;Photocopying ;Cornwall Council signposting services ;Meeting / community space hire ;Free online resources (BorrowBox, Press Reader, Transparent Languages etc)	Borrowing books/media ;Using computers or Wi-Fi ;Photocopying	More of the latest releases available and adult craft events during the day would be good.	Very important	I love going to the library and reserving books online is easy. The staff are all so lovely and it's a very special place. For people that can't afford books or don't want to buy them the library is essential in providing a service to the community that is free and also using their computers is very handy. I have read 80 fiction books in 2025 all thanks to Saltash library.	A craft club for adults during the day. Or even a bookclub done via zoom with the library picking a book each month. A cafe would be lovely, or a vending machine to get a drink or snack	I am medically retired so to have the library is a lifeline for me as Saltash tends to cater their daytime activities on older people and I'm only 50.
58	Yes	Yes	Weekly	Books and other media;Free Wi-Fi and computer use;Children's activities and Storytime;Events, talks, and workshops;Study and quiet spaces ;Photocopying ;Cornwall Council signposting services ;Meeting / community space hire ;Free online resources (BorrowBox, Press Reader, Transparent Languages etc)	Borrowing books/media ;Using computers or Wi-Fi ;Photocopying		Very important	It's important to keep the library for the Saltash as is hub that that all ages use for study , borrowing books and the activities for the babies use		
59	No	No		I didn't know about any	Never visited	Now I know about it	Very important	Books and information is knowledge. Knowledge is power		
60	Yes	Yes	Monthly	Books and other media;Free Wi-Fi and computer use;Children's activities and Storytime;Events, talks, and workshops;Study and quiet spaces ;Photocopying ;Meeting / community space hire ;Free online resources (BorrowBox, Press Reader, Transparent Languages etc)	Borrowing books/media ;Attending events	Hosting business events potentially eg Saltash Women in Business	Very important	Libraries are at the heart of communities & provide invaluable resources as well as a safe space	The events I've attended have been great - the evening ones could do with a licence to sell alcohol!	Add to atmosphere
61	Yes	Yes	Weekly	Books and other media;Children's activities and Storytime;Meeting / community space hire ;Study and quiet spaces	Borrowing books/media ;Using computers or Wi-Fi ;Photocopying ;Relaxing/social use	More educational events been hosted	Very important	For youth basically	More integration of AI into library activities and applications	It would be futuristic and literally make diverse and varied experiences
62	No	Yes	Rarely	I don't visit	Never visited	Once public transportation is better then I might visit	Not so important	Most people rely on the internet for reading material or for gathering local information	None.	No point
63	Yes	Yes	Weekly	Books and other media;Free Wi-Fi and computer use;Children's activities and Storytime;Events, talks, and workshops;Study and quiet spaces ;Photocopying ;Cornwall Council signposting services ;Meeting / community space hire ;Free online resources (BorrowBox, Press Reader, Transparent Languages etc)	Borrowing books/media ;Attending events ;Relaxing/social use	Public Toilets	Very important	Meeting people, borrowing books	Public Toilets	I would be able to stay longer at the library
64	Yes	Yes	Monthly	Books and other media;Free Wi-Fi and computer use;Children's activities and Storytime;Events, talks, and workshops;Photocopying ;Cornwall Council signposting services ;Meeting / community space hire ;Free online resources (BorrowBox, Press Reader, Transparent Languages etc) ;Book club borrowing	Borrowing books/media	cafe	Very important	It is so important to foster a love of books in the next generation, being able to read books for free is such a good thing and can only encourage a love of reading. Having other things available at the library brings people in, maybe giving people the opportunity to explore the books, who haven't visited before. It's a great social space, especially for those who may be feeling isolated or lonely - the free parking outside and in the Leisure Centre car park is a huge bonus. It's a very relaxed, welcoming and informal setting - this could very well encourage people in to use the signposting services, if they find other Council properties a little intimidating. I'd love to see the Library hub making even more connections with the community.	A cafe - I'd love to have a coffee and a piece of cake while sneaking a quiet 15 minutes to look at the books I've just borrowed.	As above.
65	Yes	Yes	Weekly	Books and other media;Free Wi-Fi and computer use;Children's activities and Storytime;Events, talks, and workshops;Study and quiet spaces ;Photocopying ;Cornwall Council signposting services ;Free online resources (BorrowBox, Press Reader, Transparent Languages etc) ;Meeting / community space hire ;Knit and natter and adult colouring	Borrowing books/media ;Attending events ;Using computers or Wi-Fi ;Photocopying ;Knit and natter	Bigger selection of books Exhibitions Talks	Very important	It is important that children read and are able to choose books for themselves. It's also a social place for mums and children, and other groups. The availability of free computer access is vital	More talks	It would bring people to the library who might have never been before
66	Yes	Yes	Weekly	Books and other media;Free Wi-Fi and computer use;Children's activities and Storytime;Events, talks, and workshops;Study and quiet spaces ;Photocopying ;Cornwall Council signposting services ;Meeting / community space hire ;Free online resources (BorrowBox, Press Reader, Transparent Languages etc)	Borrowing books/media ;Attending events ;Photocopying		Very important			

67	Yes	Yes	Rarely	Books and other media;Free Wi-Fi and computer use;Children's activities and Storytime;Events, talks, and workshops;Study and quiet spaces ;Photocopying ;Cornwall Council signposting services ;Meeting / community space hire	Borrowing books/media ;Using computers or Wi-Fi ;Photocopying		Very important	Although I don't use the library often, I love that we have the option with an array of services		
68	Yes	No	Rarely	Books and other media;Free Wi-Fi and computer use;Study and quiet spaces	Donating items for charity collections	Probably different "book clubs"	Very important	It can be used as an information/learning/training spot hub	Book clubs for different ages/etc	For example book clubs for horror books, or any other genre... book clubs for children/teenagers/adults
69	Yes	Yes	Rarely	Books and other media;Study and quiet spaces ;Photocopying	Attending events	Larger promotion of what services they offer and upcoming events etc	Very important	A library hub is a hidden gem of community, services, information	It would be good to see more events aimed at teenagers	Teenagers have hardly anywhere to hang out safely/lack of events to attend in saltash
70	Yes	Yes	Monthly	Books and other media;Free Wi-Fi and computer use;Children's activities and Storytime;Events, talks, and workshops;Free online resources (BorrowBox, Press Reader, Transparent Languages etc)	Borrowing books/media ;Attending events	Toilets and refreshments	Very important	Place for different age groups to meet. Encourage reading and learning	Coffee shop Public loo	Have attended events at the library rg yoga and no loo available. Needed to visit leisure centre to buy drnk
71	Yes	Yes	Weekly	Books and other media;Free Wi-Fi and computer use;Children's activities and Storytime;Events, talks, and workshops;Photocopying ;Meeting / community space hire ;Free online resources (BorrowBox, Press Reader, Transparent Languages etc)	Attending events ;Photocopying ;Relaxing/social use	If a toilet was available.	Somewhat important	To encourage schools to come to see what's available.	Toilet facilities.	People who need the bathroom sometimes don't have the time to go to ie the health centre or leisure centre.
72	Yes	Yes	Weekly	Books and other media;Free Wi-Fi and computer use;Events, talks, and workshops;Children's activities and Storytime;Study and quiet spaces ;Photocopying ;Cornwall Council signposting services ;Meeting / community space hire ;Free online resources (BorrowBox, Press Reader, Transparent Languages etc)	Borrowing books/media ;Attending events	Not sure - we're in a lot!	Very important	It's so important for the town to have a space like this. It's just essential.	1. Public toilet 2. Any chance you could get Philip Reeve and Sarah McIntyre (of Adventuremice and Pugs of the Frozen North) to visit? They're fairly local I think.	1. So I don't have to run across to the Leisure Centre with the kids!
73	Yes	Yes	Monthly	Books and other media;Free Wi-Fi and computer use;Children's activities and Storytime;Events, talks, and workshops;Photocopying ;Cornwall Council signposting services ;Free online resources (BorrowBox, Press Reader, Transparent Languages etc)	Borrowing books/media ;Attending events ;Using computers or Wi-Fi	Cafe?	Very important			
74	No	Yes	I don't currently visit	Books and other media;Free Wi-Fi and computer use;Children's activities and Storytime;Events, talks, and workshops;Photocopying ;Meeting / community space hire	Using computers or Wi-Fi	There isn't really anything I would use it for but I wouldn't want it to close ever because thd people of Saltash need the library	Very important	For the residents of Saltash especially the older ones to have somewhere to meet up	I don't know	I don't use the library
75	No	Yes	Rarely	Books and other media;Free Wi-Fi and computer use;Children's activities and Storytime;Photocopying	Music Man	Nothing but nice to know it's there if needed.	Somewhat important	Safe place for people to go especially if no computer at home & place to meet new friends.		
76	Yes	Yes	Monthly	Books and other media;Free Wi-Fi and computer use;Children's activities and Storytime;Events, talks, and workshops;Photocopying ;Cornwall Council signposting services ;Free online resources (BorrowBox, Press Reader, Transparent Languages etc)	Borrowing books/media ;Using computers or Wi-Fi		Very important	Free access to books for adults and children. Warm place.		
77	Yes	Yes	Monthly	Books and other media;Free Wi-Fi and computer use;Children's activities and Storytime;Events, talks, and workshops;Study and quiet spaces ;Photocopying ;Cornwall Council signposting services ;Meeting / community space hire ;Free online resources (BorrowBox, Press Reader, Transparent Languages etc) ;Other is the lovely welcoming smiles you get when you go xx	Borrowing books/media ;Attending events ;Relaxing/social use ;The girls are so good at helping solve ones problems	I go very often, soon as I can after reading my last book I borrowed. Panic a bit if it's a wednesday haha	Very important	Because of the attitude of the staff. Any problem, can't find a book, can make suggestions on reading a book of maybe another genre. Had advice once on how to get more sleep. Wonderful xxxxxx I would be bereft without it.	Writing lessons	Everybody has a book in them, I've been told!
78	Yes	Yes	Monthly	Books and other media;Free Wi-Fi and computer use;Children's activities and Storytime;Events, talks, and workshops;Free online resources (BorrowBox, Press Reader, Transparent Languages etc)	Borrowing books/media ;Attending events	More events	Very important	Key community asset in good central location	Longer opening hours, more engagement with children	Opening hours are restrictive
79	Yes	Yes	Monthly	Books and other media;Free Wi-Fi and computer use;Children's activities and Storytime;Events, talks, and workshops;Study and quiet spaces ;Photocopying ;Cornwall Council signposting services ;Free online resources (BorrowBox, Press Reader, Transparent Languages etc)	Borrowing books/media ;Attending events ;Relaxing/social use	A better range of books	Very important	A library is a library - turning it into something else wont work. Stick to the services that are already popular.	A Saltash Town Councillor attending who is prepared to answer questions from the public who find they cannot make it to Council meetings. (Similarly even a Cornwall Councillor).	Already explained.

80	Yes	Yes	Weekly	Books and other media;Free Wi-Fi and computer use;Children's activities and Storytime;Events, talks, and workshops;Study and quiet spaces ;Photocopying ;Cornwall Council signposting services ;Free online resources (BorrowBox, Press Reader, Transparent Languages etc)	Borrowing books/media ;Attending events ;Photocopying ;Relaxing/social use		Very important	It's an excellent community resource for so many reasons. I have attended events there, visit regularly with my young grandchild, borrow books both personally and for my book club. The staff are all lovely, and very helpful. It's a happy place to visit		
81	Yes	Yes	Weekly	Books and other media;Free Wi-Fi and computer use;Children's activities and Storytime;Events, talks, and workshops;Study and quiet spaces ;Photocopying ;Cornwall Council signposting services ;Meeting / community space hire	Borrowing books/media ;Attending events ;Using computers or Wi-Fi ;Studying or working ;Relaxing/social use		Very important	Important to have central Hub for information, town events and having access to borrowing books and media.		
82	Yes	Yes	Rarely	Books and other media;Free Wi-Fi and computer use;Children's activities and Storytime;Events, talks, and workshops;Study and quiet spaces ;Photocopying ;Cornwall Council signposting services ;Meeting / community space hire ;Free online resources (BorrowBox, Press Reader, Transparent Languages etc)	Children's activities	If I drove as pretty far for me to get too	Very important	Good place to meet new people and if you need to get out to do work etc.	Unsure	NA
83	Yes	Yes	Monthly	Books and other media;Free Wi-Fi and computer use;Children's activities and Storytime;Events, talks, and workshops;Photocopying ;Meeting / community space hire ;Free online resources (BorrowBox, Press Reader, Transparent Languages etc)	Borrowing books/media ;Attending events ;Photocopying		Very important	Books are important. I prefer to hold a book than read from a screen. Books should be available to all and a library allows this as new Books are expensive. Its also a great space for the community to visit and get together.	More book club dates as the current club is only held on some Saturdays. Perhaps a cafe/hot drinks/cakes for sale.	The dates for the book club are limited.
84	Yes	Yes	Rarely	Books and other media;Free Wi-Fi and computer use;Children's activities and Storytime;Events, talks, and workshops;Study and quiet spaces ;Photocopying ;Meeting / community space hire ;Free online resources (BorrowBox, Press Reader, Transparent Languages etc)	Borrowing books/media ;Attending events ;Using computers or Wi-Fi	Book a ball/paid for events. This would add value to the event and prevent them being booked up by repeat free attendance.	Not so important	The facility is used by a very small minority of the public and if it can't be made attractive to more people, it's not worth the effort.	Events need to make more money and therefore should be chargeable. See list cards range of charges to try and put it into a more cost-effective place. If that works then more events that make us some money would be good.	To reduce the impact on the precept and therefore the council taxpayers of Saltash.
85	Yes	Yes	Monthly	Books and other media;Children's activities and Storytime;Events, talks, and workshops;Study and quiet spaces ;Photocopying ;Cornwall Council signposting services ;Meeting / community space hire ;Free online resources (BorrowBox, Press Reader, Transparent Languages etc)	Attending events ;Photocopying	More time		It is vital in providing a safe meeting place for all walks of life to meet and have access to services and education	Talks for varying interest groups. Drop ins for mental health and physical health and well being. Support group meetings for different age groups. Assistance with financial and everyday concerns. Mentoring, tutoring, etc	Not everyone has access to on line resources. Assistance and support for SEN children and adults.
86	Yes	Yes	Rarely	Books and other media;Free Wi-Fi and computer use;Children's activities and Storytime;Events, talks, and workshops;Study and quiet spaces ;Photocopying ;Cornwall Council signposting services ;Meeting / community space hire ;Free online resources (BorrowBox, Press Reader, Transparent Languages etc)	Borrowing books/media	More books for teens and more graphic novels. French language books for various levels	Very important	Every town needs a good library		
87	No	Yes	Monthly	Books and other media;Events, talks, and workshops;Book club	Book club meetings monthly	More literary events.	Very important	It's a safe space and helps people to meet socially.		
88	Yes	Yes	Weekly	Books and other media;Free Wi-Fi and computer use;Children's activities and Storytime;Photocopying ;Meeting / community space hire	Borrowing books/media ;Photocopying	Tea and coffe . Link with community kitchen re waste food . Towels when it's raining bring nature into the library	Very important	Keeps reading going	As above	
89	Yes	Yes	Rarely	Books and other media;Free Wi-Fi and computer use;Events, talks, and workshops;Cornwall Council signposting services	Borrowing books/media	On site affordable cafe	Very important	Brings community together. Place for generations to mix, keep warm and be safe	Cafe, small confidential working pods for hybrid workers	Would encourage workers to drop in rather than travelling into Plymouth for these services
90	Yes	Yes	Monthly	Books and other media;Free Wi-Fi and computer use;Children's activities and Storytime;Events, talks, and workshops;Study and quiet spaces ;Photocopying ;Cornwall Council signposting services ;Free online resources (BorrowBox, Press Reader, Transparent Languages etc)	Borrowing books/media ;Attending events ;Studying or working		Very important	Being situated in the centre of town most people are aware it's there. It's a place to signpost people to, to connect with other people, to share interests, and simply be a reliable community resource.		
91	Yes	Yes	Rarely	Books and other media;Free Wi-Fi and computer use;Children's activities and Storytime;Events, talks, and workshops;Free online resources (BorrowBox, Press Reader, Transparent Languages etc)	Borrowing books/media	Advertised events	Very important	Libraries fulfil a vital role in a community. it's not just about books, important though they are	Better advertising of events and services	As above

92	Yes	Yes	Rarely	Books and other media;Free Wi-Fi and computer use;Children's activities and Storytime;Events, talks, and workshops;Photocopying ;Cornwall Council signposting services	Borrowing books/media ;Attending events ;Using computers or Wi-Fi ;Photocopying	Private space for events - often noisy with other library vistors/activities in the same space	Very important	It is well used by those wishing to borrow books, preschoolers, computer use and those needing to be directed to Cornwall Council services.	Just a better place for meetings.	I did. It's noisy and disruptive when speakers are talking and others are talking at the desk or children are taking part in their activities at the back
93	No	Yes	Rarely	Books and other media;Free Wi-Fi and computer use;Events, talks, and workshops;Study and quiet spaces ;Photocopying	Borrowing books/media ;Using computers or Wi-Fi ;Studying or working ;Photocopying	Events being published	Very important	Even though I rarely use it, when i have done it know I can rely on its services		
94	Yes	Yes	Monthly	Books and other media;Free Wi-Fi and computer use;Children's activities and Storytime;Events, talks, and workshops;Free online resources (BorrowBox, Press Reader, Transparent Languages etc)	Borrowing books/media ;Attending events	1. Toilet for the children to use, of course they will always need the toilet at the most tricky moments! 2. Larger variety of history books. 3.More childrens activities starting slightly later after school. The lego club starts at 3.30, and the children attending schools outside of those in Saltash (Landulph for example) cannot get there in time.	Very important	Books are important to all ages. Libraries and the childrens start into the fun of reading. It needs to be vibrant and exciting for them. At the other end of the scale, its important for older generations to have a warm, friendly place to sit and enjoy company.	After school activities starting later than 3.30 and a toilet	Toilet is self explanatory. The children outside of saltash, (landulph school for example) cannot reach the clubs starting at 3.30
95	Yes	Yes	Monthly	Books and other media;Free Wi-Fi and computer use;Children's activities and Storytime;Study and quiet spaces ;Free online resources (BorrowBox, Press Reader, Transparent Languages etc)	Borrowing books/media	Maybe local Saltash heritage	Very important	Its important for all ages to have access to free books		
96	Yes	Yes	Monthly	Books and other media;Free Wi-Fi and computer use;Children's activities and Storytime;Events, talks, and workshops;Meeting / community space hire	Attending events ;Studying or working ;Never visited	thoughtful	Somewhat important	warm	6	warm
97	No	Yes	Rarely	Books and other media;Free Wi-Fi and computer use;Children's activities and Storytime;Photocopying ;Free online resources (BorrowBox, Press Reader, Transparent Languages etc)	Attending events ;Photocopying	More events and arty workshops, clubs for kids	Very important			
98	Yes	No		Books and other media;Free Wi-Fi and computer use;Children's activities and Storytime;Events, talks, and workshops;Photocopying	Borrowing books/media ;Attending events	More family events over school holidays. You could even ask for a voluntary donation. Would also like to see a separate craft area like Crownhill library has.	Very important	Something accessible for families	More family events for children over school holidays, not much for school age kids at present. Dedicated craft room / area	
99	Yes	Yes	Weekly	Books and other media;Free Wi-Fi and computer use;Children's activities and Storytime;Events, talks, and workshops;Study and quiet spaces ;Photocopying ;Cornwall Council signposting services ;Free online resources (BorrowBox, Press Reader, Transparent Languages etc)	Borrowing books/media ;Attending events ;Studying or working ;Relaxing/social use	More children's events	Very important	It is a community centre not just a library, everyone should have something to enjoy	Toilets and drinks	I struggle with mobility so having everything in one place is useful
100	No	Yes	I don't currently visit	Books and other media	Borrowing books/media	Better opening times	Very important	Not everyone can afford books and not everyone can use or has ereaders	Home Education resources and sessions	Home educated can become isolated so maybe a book club, gcse revision support etc or other activities for age group 11-16 as this age group misses out as most home ed clubs are for younger children.
101	Yes	Yes	Weekly	Books and other media;Free Wi-Fi and computer use;Children's activities and Storytime;Events, talks, and workshops;Photocopying ;Cornwall Council signposting services ;Meeting / community space hire ;Free online resources (BorrowBox, Press Reader, Transparent Languages etc) ;Warm Space	Weekly knit n natter	The toilet which is proposed & a facility to have a coffee	Very important	Particularly for children & the elderly, great meeting place - Music Man & story time are lovely as well as the special events arranged for all ages & interests	Toilet & coffee	Fairly obvious
102	Yes	Yes	Rarely	Books and other media;Free Wi-Fi and computer use;Children's activities and Storytime;Events, talks, and workshops;Study and quiet spaces ;Photocopying	Borrowing books/media	Events. Courses.	Very important	Reading is so important. It also provides a social hub for people who may be lonely	Courses. More talks on interesting topics. Cafe.	No adult education in Saltash.
103	Yes	No	Rarely	Books and other media;Free Wi-Fi and computer use;Children's activities and Storytime;Events, talks, and workshops;Photocopying ;Cornwall Council signposting services	Borrowing books/media	Clubs for children	Somewhat important	Would love a coding club for children.	There aren't any coding/gaming clubs nearby.	

104	Yes	Yes	Rarely	Books and other media;Free Wi-Fi and computer use;Children's activities and Storytime;Events, talks, and workshops;Study and quiet spaces ;Photocopying ;Cornwall Council signposting services ;Free online resources (BorrowBox, Press Reader, Transparent Languages etc)	Borrowing books/media ;Attending events	More events/workshops	Very important	It's a valuable community facility	Workshops, social events	To get people joining in with others, reduce isolation and loneliness
105	Yes	Yes	Rarely	Books and other media;Free Wi-Fi and computer use;Children's activities and Storytime;Events, talks, and workshops;Study and quiet spaces ;Photocopying ;Cornwall Council signposting services ;Free online resources (BorrowBox, Press Reader, Transparent Languages etc)	Borrowing books/media ;Studying or working	Interested in the events, talks, workshops but only ever hear about them after they have happened	Very important	When my children were growing up we were in the library several times a week		
106	Yes	Yes	Monthly	Books and other media;Free Wi-Fi and computer use;Children's activities and Storytime;Events, talks, and workshops;Photocopying ;Free online resources (BorrowBox, Press Reader, Transparent Languages etc)	Borrowing books/media ;Attending events ;Talks for youngsters		Very important	I love to read so access to books is great. Reading is an essential part of life and free access to books is important for families and people with limited funds.		
107	Yes	Yes	Weekly	Books and other media;Free Wi-Fi and computer use;Children's activities and Storytime;Events, talks, and workshops;Study and quiet spaces ;Photocopying ;Cornwall Council signposting services ;Meeting / community space hire ;Free online resources (BorrowBox, Press Reader, Transparent Languages etc)	Borrowing books/media ;Attending events ;Photocopying ;Relaxing/social use		Very important	To bring communities together in shared activities and love for books!		
108	No	Yes	I don't currently visit	Books and other media;Free Wi-Fi and computer use;Children's activities and Storytime;Study and quiet spaces ;Cornwall Council signposting services ;Free online resources (BorrowBox, Press Reader, Transparent Languages etc)	Never visited	Communitybl projects	Very important	Community access. Free support. Local council leading by example .	Community meetings. Jobs fairs. Voluntary and work experience placements	To support local shops and traders employ locals and support decrease youth unemployment.
109	Yes	Yes	Monthly	Books and other media;Children's activities and Storytime;Free Wi-Fi and computer use;Events, talks, and workshops;Photocopying ;Meeting / community space hire ;Free online resources (BorrowBox, Press Reader, Transparent Languages etc)	Borrowing books/media ;Attending events ;Using computers or Wi-Fi ;Borrow Box	Borrow box	Very important	Gives east access to information, town, county, worldwide Plus amazing range of reading matter, mostly novels for me	Adult education, language classes, arts, history etc.	Truro adult ed. is ignoring Saltash, since they closed the college. They could easily set up services in the library
110	Yes	Yes	Monthly	Books and other media;Free Wi-Fi and computer use;Children's activities and Storytime;Events, talks, and workshops;Study and quiet spaces ;Cornwall Council signposting services	Borrowing books/media ;Relaxing/social use		Very important	Free access to books and other media	Happy as it is	Nothing to add
111	Yes	Yes	Monthly	Books and other media;Free Wi-Fi and computer use;Children's activities and Storytime;Photocopying	Borrowing books/media	I've been to the library multiple times since moving to Saltash in June 2025. I'm not sure if the hub is referring to something I'm not aware of or if you still mean the main library building. Perhaps that needs clarification in the advertising of the space? I'd love to see more children's events throughout the week. I love taking my toddler but I work Monday - Wednesday so we miss out on the age appropriate activity for her that I believe runs on a Tuesday. More activities for pre schoolers throughout the week would be much appreciated. For example story time a couple of times a week on different days, craft activities aimed at under 5s, rhyme time events similar to those run at	Very important	A library is a vital place in a community where it costs nothing which makes it accessible to all which is very important.	More activities aimed at preschoolers like craft sessions. I always keep an eye on the posters but none seem age appropriate for under 5s. Activities for pre schoolers run on multiple days a week so that we don't miss out if, for example, Tuesday is a working day and that's the only day you do music for kids. Good baby changing facilities accessible to mums and dads. Good places to put prams without being in the way. A cafe would be a bonus. Low tables for children to sit and	I believe making a space inviting for pre schoolers will develop their love of the library which will hopefully continue throughout their school years and in to adulthood. We only use the library to borrow books at the moment because activities don't run on a day that I'm off work, and there doesn't seem to be many events aimed at under 5s
112	Yes	Yes	Monthly	Books and other media;Free Wi-Fi and computer use;Children's activities and Storytime;Events, talks, and workshops;Study and quiet spaces ;Free online resources (BorrowBox, Press Reader, Transparent Languages etc)	Borrowing books/media	Wider range of children's event.	Very important	Library's are a vital public amenity. Every community needs one.		
113	Yes	Yes	Weekly	Books and other media;Free Wi-Fi and computer use;Children's activities and Storytime;Events, talks, and workshops;Study and quiet spaces ;Photocopying ;Cornwall Council signposting services ;Free online resources (BorrowBox, Press Reader, Transparent Languages etc)	Borrowing books/media ;Attending events ;Relaxing/social use	Cake	Very important			
114	Yes	Yes	Rarely	Books and other media;Free Wi-Fi and computer use;Children's activities and Storytime	Borrowing books/media	Events and talks. Need to be well publicised.	Very important	I'm not sure what a community hub is and what's available. Is the library a different thing?	Things aimed at older people. A cafe A public toilet	I am old!

115	Yes	Yes	Monthly	Books and other media;Events, talks, and workshops;l love to see the exceptional women to say hello, as well as getting my books	Borrowing books/media ;Attending events	They have everything I want, most especially being able to take my mobility scooter in. Couldn't visit otherwise	Very important	I can visit anytime for me, I'm usually able to, heavy rain permitting	Love to see more authors talking about their books, how they get their ideas, etc	Love to see the authors in person, makes reading their books seem like visiting a friend
116	Yes	Yes	Monthly	Books and other media;Children's activities and Storytime;Events, talks, and workshops;Photocopying ;Cornwall Council signposting services	Borrowing books/media ;Attending events	Accessible toilet and baby change facilities	Very important	Borrow books Community space Access information Events and speakers		
117	Yes	Yes	Weekly	Books and other media;Free Wi-Fi and computer use;Children's activities and Storytime;Events, talks, and workshops;Study and quiet spaces ;Photocopying ;Cornwall Council signposting services ;Meeting / community space hire ;Free online resources (BorrowBox, Press Reader, Transparent Languages etc)	Borrowing books/media ;Attending events ;Relaxing/social use	We come regularly but possibly longer opening hours one day a week for working people.	Very important	Basic human right? Important for community. More author talks. Toilets. Sofa! Important to have free space / internet / activities for kids / access to books for all especially as the cost of everything is rising so much all the time		Toilets would make it easier for families to access the library. Love attending author talks and these are brilliant for children and encouraging them into the library
118	Yes	Yes	Monthly	Books and other media;Children's activities and Storytime;Events, talks, and workshops;Study and quiet spaces	Borrowing books/media	More studying space	Very important	Free books and knowledge. Events to connect community. Volunteering opportunities	Maybe more volunteering opportunities	Bored teen who would like things to do whilst helping community
119	Yes	Yes	Monthly	Books and other media;Free Wi-Fi and computer use;Children's activities and Storytime;Events, talks, and workshops;Study and quiet spaces ;Photocopying ;Cornwall Council signposting services ;Meeting / community space hire ;Free online resources (BorrowBox, Press Reader, Transparent Languages etc)	Borrowing books/media	More books to browse. I know I can order on-line but browsing can introduce me to new authors I may not know about or consider.	Very important	So that reading and learning are available to everyone what ever their circumstances	A space away from the books for meetings etc	Several times I have called into the library to discover events happening by the audio books or reading books and I have been unable to look for what I want. I live in a village so the library is not just round the corner for me to pop back later
120	Yes	Yes	Rarely	Books and other media;Free Wi-Fi and computer use;Children's activities and Storytime;Events, talks, and workshops;Photocopying ;Cornwall Council signposting services ;Free online resources (BorrowBox, Press Reader, Transparent Languages etc)	Borrowing books/media ;Studying or working ;Photocopying		Very important	Because it builds community, provides important services and opportunities to those who don't have access to computers/wifi at home, provides a space to socialise and engage in new activities, provides a vital link to council services as well as providing access to books and media	Book/film club for young people, book club for adults, collaboration events with groups or clubs in Saltash, more author book readings, computer/internet skills sessions for those unfamiliar with how to use a computer or the internet,	Having book clubs for various ages or interests builds a community around the library connected to the libraries main focus, collaboration with other groups/clubs in Saltash connects two communities within Saltash and could bring new people to the library, similar with computer/internet skills sessions - brings new people to the library who will likely return to use the computers after they learn new skills.
121	Yes	Yes	Weekly	Books and other media;Free Wi-Fi and computer use;Children's activities and Storytime;Events, talks, and workshops;Study and quiet spaces ;Photocopying	Borrowing books/media ;Studying or working	It already provides the facilities I need which is primarily as a place to browse and borrow books.	Very important	Aside from borrowing books, which is what I use it for, it offers facilities for people of all ages, a quiet space for study and also warmth and shelter in winter	N/A	N/A
122	No	No	I don't currently visit	Books and other media;Free Wi-Fi and computer use;Children's activities and Storytime;Events, talks, and workshops;Study and quiet spaces ;Photocopying	Never visited	Refreshments available so I can relax and read. Better advertising, I cannot remember seeing any workshops advertised.	Very important	The town is dying and having a venue for people to use that is free is vital in today's economy.	No clue.	
123	Yes	Yes	Weekly	Books and other media;Free Wi-Fi and computer use;Children's activities and Storytime;Events, talks, and workshops;Study and quiet spaces ;Photocopying ;Cornwall Council signposting services ;Meeting / community space hire ;Free online resources (BorrowBox, Press Reader, Transparent Languages etc)	Borrowing books/media ;Using computers or Wi-Fi ;Attending events ;Photocopying ;Relaxing/social use	A cafe, public toilets	Very important	People need the facilities the library offers	More daytime children's activities - we currently attend up to 2 a week	It's vital to get children reading and socialising
124	Yes	Yes	Weekly	Books and other media;Children's activities and Storytime;Cornwall Council signposting services	Borrowing books/media ;Relaxing/social use	More events	Very important	For community and to encourage my child to read	Toilets / cafe	Would spend longer there, meet friends there

125	Yes	Yes	Monthly	Books and other media;Free Wi-Fi and computer use;Children's activities and Storytime;Events, talks, and workshops;Photocopying ;Cornwall Council signposting services ;Free online resources (BorrowBox, Press Reader, Transparent Languages etc)	Borrowing books/media ;Using computers or Wi-Fi ;Photocopying	Very important	The library offers access to books, including reservations, online information as well as sign-posting resources. It offers all members of Saltash the opportunity to access this information for free, allowing for lifelong learning and access to information, regardless of personal circumstance or if you are a student or not (as opposed to universities). In an age of consumerism, it also allows for books to be read and shared among the members of the libraries, which reduces waste. The library is an invaluable resource.	- Quiet study spaces, including bookable quiet spaces- An increase in the number of books that adults can take out at once	Quiet study spaces would offer the opportunity for those with distractions at home to be able to study / complete online applications etc. in a quiet and calm environment without being disturbed. Secondly, adults who wish to take out more books, which are available, should be able to do so
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